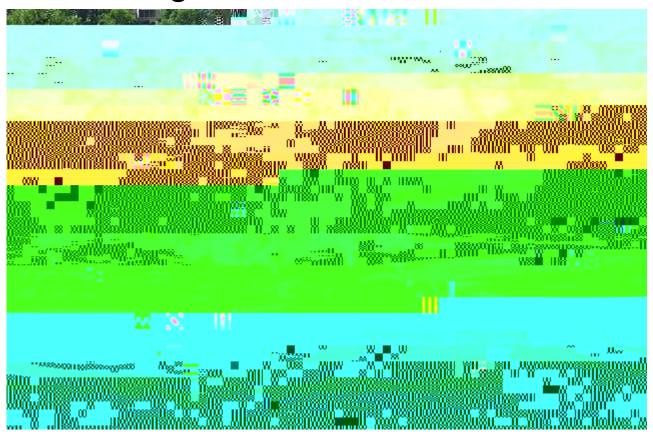
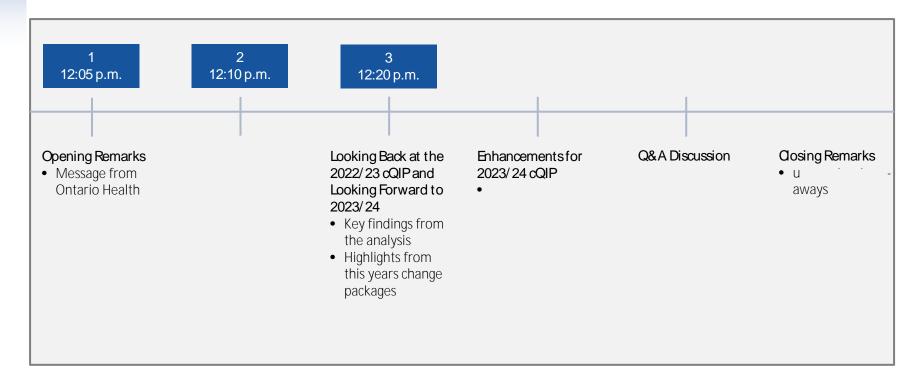
# 2023-24 Collaborative Quality Improvement Plan (cQIP)



# Land Acknowledgement









# 1. Opening Remarks

, Executive, Population Health and Value Based Health System



# 2. Background

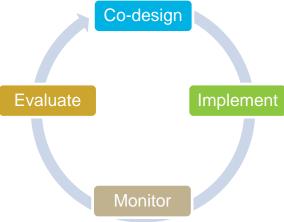
Background, structure, and areas of focus and indicators
- , Manager, OHT Implementation



# Background

The collaborative quality improvement plan (cQIP) is a population health management improvement plan that aligns provincial and local health system priorities with the Quadruple Aim, and considers populations most at risk.

The cQIP is a process that Ontario Health teams





#### Structure of the cQIP

The cQIP structure is based on the Model for Improvement and includes:

- A Progress Report, where OHTs reflect on their change initiatives over the past year, including successes, challenges, and lessons learned
- A Narrative, where OHTs provide context for their quality improvement work by describing their OHT and the population they serve. The Narrative is also the place to capture and analyze emerging quality issues
- A Workplan, where OHTs will set improvement targets for the quality indicators



## Key messages moving forward



Builds on the success of the 2022/2023 cQIP (continued learning)



Supports improved collaboration over time



Focuses on the same key areas of focus, with additional flexibility for local priorities



Provides additional supports (e.g., use of Navigator, use of OHT Data Dashboard, applying upstream thinking to the areas of focus)



# 3. Looking Back at the 2022/23 cQIP

Overall observations

Key messages from the analysis

- , Senior Specialist, Clinical Institutes and Quality Programs



#### 2022/23 cQIP Overall Observations

About half of OHTs described **getting started** in their approach, developing **relationships** and teams, process mapping, trying to understand available **data** sources and setting **targets** 

Nearly half of OHTs describe using a **population health management** approach in selecting specific population **segments** to focus their improvement work

#### Collaboration and partnerships

- For the alternate level of care (ALC) and mental health and addictions (MHA) indicators, most OHTs identified cross-sector partnerships, including organizations outside of traditional health care (e.g.,
- For preventative care indicator, partnership work focused on developing primary care networks
- There remains an opportunity for OHTs to consistently engage patients/families/community members in the **co-design** of initiatives



#### Looking Back:



# Looking Forward:

#### **Guest Speaker**:

- , Director, Clinical Programs, Mental Health and Addiction Centre of Excellence



## Looking Back:

Current state analysis

Signup for Screening Activity Reports (~30%), and OntarioMD, i4C, MyPractice report

Develop platforms/dashboards/ join<sup>:</sup> EMR Primary care provider training

Patient/community mportance of screening

Processes for unattached patients

Process mapping/ pathway

Clinic development (mobile, pop-up)

Training RN to do PAP

Booking/leveraging online appointment booking



# Looking forward:

#### **Guest Speaker:**



#### 4. Enhancements for 2023/24 cQIP

Outlining improved data and analytics support provided in the cQIP report on the OHT Data Dashboard

, Director, Population Health Data Strategy and Implementation

Introducing streamlined submission and progress reporting using the QIP Navigator Platform

Key timelines and key supports available

, Senior Specialist, Clinical Institutes and Quality Programs



# Improved Data and Analytics

Data now available via the OHT Data Dashboard: cQIP data added November 18, 2022

- Available to OHTs through eReports
- Tool is linked from Navigator platform
- Current performance will be pre-





# cQIP Community of Practice for OHTs

Joining is as easy as 1, 2, 3!

- 1. Visit the <u>OHT Shared Space</u> and click o@V y h

into the group.

Note: You are automatically accepted into the "General Discussion" Group.



#### accepted into you CoP!



#### Why participate?

Get your questions answered in a space dedicated to quality improvement in OHTs

Access specific resources and supports to assist in your cQIP development, submission and progress reporting

Get notified of any upcoming relevant cQIP events, webinars, or educational opportunities

Share local best or leading practices, and adapt resources to advance your quality plan

Identify emerging opportunities and address common barriers with cross-OHT collaboration

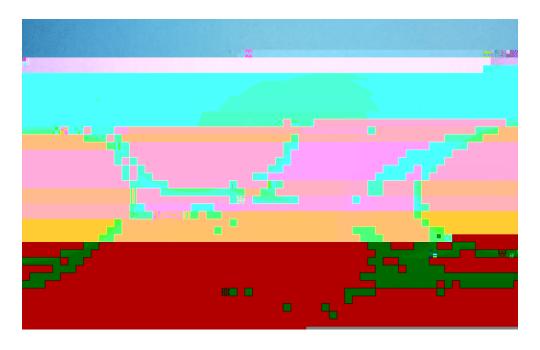
Learn more about some of the indicators cQIPs

# Live Support

- Get questions answered <u>QIP@ontariohealth.ca</u>
- Drop-in Sessions
  - When: 1 hour weekly, starting January 18 to March 31, 2023
  - What: support for cQIP submission including demonstration of how to use new Navigator tool
  - Click <u>HERE</u> for drop-in session dates



## 5. Q&A Discussion



Please use the Q and A to enter your questions



# 6. Oosing Remarks

, Population Health and Value Based Health System



# Thank you!

# Appendix

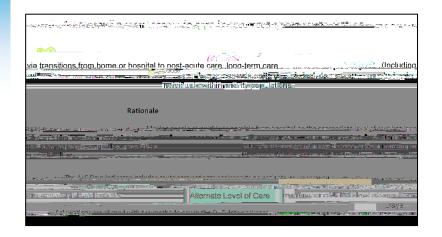
#### **cQIP Main Messages**

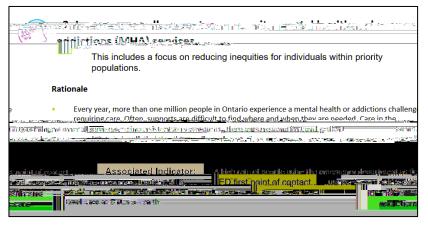


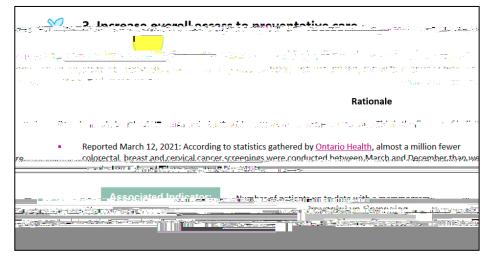
The provincial areas of focus and indicators were chosen to assist with critical COVID-19 recovery challenges. Our



#### Areas of Focus and Indicators









# **Supports**

Available on our <u>cQIP CoP shared space</u>:

cQIP Guidance Document

cQIP Technical Specifications

Coaching Tool

Change Packages

Available on Quorum:

<u>Quality Improvement Tools and Resources</u>

