

Ontario Health Teams (OHT) Virtual Engagement Series Webinar (September 27, 2021) Summary

Key Takeaways



Patient, family and caregiver engagement is foundational to the OHT model. To support improved patient, family and caregiver d care.



Through their implementation funding requirements, OHTs are expected to deliver on Transfer Payment Agreement deliverables related to patient, family and caregiver partnership and engagement. Two upcoming deliverables: development of a Patient, Family and Caregiver Partnership and Engagement Strategy & adoption of the provincial Patient, Family and Caregiver Declaration of Values.



Supports are available to Teams as they learn and progress in this domain, including through Ontario Health, Rapid-Improvement Support and Exchange (RISE), Ontario Caregiver Organization and Public and Public Engagement Collaborative. In completing their Transfer Payment Requirements, OHTs are encouraged to leverage early learnings and leading practices in co-designing with patient, family, and caregiver partners.



The road to effectively partnering, engaging, and co-designing with patients, families, and caregivers is ongoing. The Minister and Family Advisory Council looks forward to continued partnership with teams as they embark on this journey. Betty-Lou Kristy (MPFAC Chair) plans to undertake a **OHT Roadshow** to visit all OHTs in future to further discuss and explore this important work with teams.

Participant Feedback

Many teams provided they are or are in the progress of:

Supports that teams identified they are looking for include:
A variety of supports to choose from
Resource sharing & development including community of practice and experience-based co-design resources
Provincial guidance, including on requirements for patient, family, and caregiver engagement
Toolkits, briefs, and research on best practices regarding patient, family, and caregiver partnership and engagement